



**A Smart Solution for a leading bank in Europe – Staggering  
9.1 million Euro savings**

## **Client Background**

The client as already introduced is one of the largest banks in Netherlands. The client has been a consistent knowledge and technology partner with the solution provider. As a solution architect for leading enterprises across the world, we have achieved expertise on Content Services landscape covering areas like Enterprise Content Management, Customer Experience Management, Business Process Management, and Business Intelligence for this bank.

## **Challenge**

The bank had several content management systems within its IT infrastructure. The fragmentation of the critical areas namely documents & records often lead to confusions and inadequacy in servicing bank customers and cross alignment with regulations like the MiFID II regulation requirements. One of the critical requirements was to save and store the documents which were being sent and received from the customers. Over a spanned timeline, there were several bottlenecks in the system which was a real challenge to the entire data storage, accessibility and irretrievability due to storage in different locations.

## **Solution**

We delivered a smart ECM base solution which supported cold and hot archives with perfect match between ECM and Big Data Systems.

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